



Seasons Holidays
Sri Lanka

HELLO AGAIN !

A guide to the new health & safety measures for
international tourists

V2.1 - 19/07/2021

Dear Valued Traveller,

We are pleased to confirm that Sri Lanka is now open to all international tourists, subjected to restrictions which may be imposed by the local health authorities.

In this document, you will find a comprehensive summary of the new guidelines for tourists.

Sri Lanka Tourism, in conjunction with the Ministry of Health, have put in place a series of protocols and guidelines to ensure the safety of both visitors and residents when tourism resumes. Whilst there are certain restrictions in place, every effort has been made to ensure that visitors will have a wonderful experience in Sri Lanka.

With this in mind, you will be able to move between a variety of 'Safe and Secure' hotels and visit key tourist sites during your stay when travelling in a secure bio-bubble with one of our private chauffeur-guides trained and certified by Sri Lanka Tourism.

Travelers who are fully-vaccinated against Covid-19 (those who have had both doses of an approved Covid-19 vaccine, with the last dose administered at least two weeks before travelling to Sri Lanka) have even greater freedom, with 1 night in a Level-1 hotel & just one PCR test conducted on arrival and a follow-up PCR test carried out on day 7. As long as the results of these tests are negative, fully-vaccinated travellers are free to explore the island as they wish adhering to the safety protocols prevailing in the country.

Our tours have been certified as 'Safe and Secure' by the Sri Lanka Tourist Development Authority, and you can trust that we will prioritize the safety of our clients every step of the way. Our chauffeurs, guides and support crew will undergo a PCR test 96 to 24 hours prior to engaging.

If your tour itinerary is found noncompliance due any updated health & safety policies of local authorities of Sri Lanka, we will communicate it immediately and seek your corporation in revising travel plans for own your safety.

Get in touch with us via info@seasonslk.com if you have any questions or to start planning your trip.

We are looking forward to welcoming you and your loved ones to Sri Lanka soon.

Warm regards,



Waruna Keerthiratne

Managing Director
Seasons Holidays – Sri Lanka

19th July 2021

1. Approval to Enter the Country.

1.1. All Tourists should obtain Electronic Travel Authorization (ETA) using the protocol stipulated in Sri Lanka Tourism website.

www.srilanka.travel/helloagain/

1.2. They have to abide by Sri Lanka Tourism other health ministry protocols on COVID-19 preventive measures.

2. Pre-departure Negative COVID-19 PCR test report.

All travelers arriving in Sri Lanka should mandatorily carry a **Negative COVID-19 PCR test report** in English language done **within 72 hours prior to embarkation**.

Note: Pre-departure COVID-19 Rapid Antigen report is not accepted.

3. COVID-19 Vaccination Certificate / Card.

Travellers who have received the recommended doses of COVID-19 Vaccine should carry the original vaccination certificate / card (together with a copy of English language translation if the certificate/card is not in English or if relevant data are not indicated in English or a non-English/card or a verifiable evidence of vaccination.

4. “Fully Vaccinated” travellers.

4.1. If the **recommended doses of the COVID-19 vaccination are completed and departs from abroad two weeks after completion of vaccination**, they will be considered as “Fully Vaccinated”.

4.2. As there are positive cases reported among fully vaccinated persons in Sri Lanka and in other countries, it's important to minimize COVID-19 or its variants entering into the country. Therefore, fully vaccinated travellers should not relax the preventive measures and should abide by the COVID-19 preventive measures imposed by the government of Sri Lanka.

5. Procedure to Follow at the arriving airport in Sri Lanka.

- 5.1. Each traveller should submit a completed **Health Declaration Form** to the staff of the Airport health office at the counters of arriving airport. Separate forms should be submitted for every accompanying child if any.
- 5.2. **"Fully Vaccinated"** travellers should produce the vaccination certificate/card to the Airport Health Officer at arriving airport.
- 5.3. After the completion of formalities at the airport, travellers will be transferred to the Safe & Secure Certified Level-1 hotel by our Safe & Secure Certified Chauffeur/ Guide as per the booking made with us.

6. On Arrival (Day-1) COVID-19 PCR testing.

- 6.1. All Travellers (including Fully Vaccinated travellers) should undergo On Arrival COVID-19 PCR (Day-1) test while staying at the Safe & Secure Certified Level-1 Hotel.
- 6.2. All travellers of **two years and above** should undergo On Arrival (Day-1) COVID-19 PCR test.
- 6.3. If the On Arrival (Day-1) PCR test of an accompanying traveller of the child is positive for COVID-19, exempted children will also be subjected to PCR testing subsequently.

7. Quarantine Measures for Non Vaccinated travellers with a negative on Arrival PCR (Day-1)

- 7.1. Travelers who have not received COVID-19 vaccination/ not completed the recommended doses of vaccination / departed from abroad within less than 2 weeks of completion of recommended doses of vaccination will be considered as non-vaccinated travelers.

Note: Any travelers who have been previously affected by COVID 19 and have only one dose of vaccination, will also be treated as NON vaccinated Travelers

7.1.1. Should mandatorily stay in a Safe & Secure Level-1 hotel until completion of 15 days.

7.1.2. If the On Arrival (Day-1) PCR test report is negative, tourists are allowed to move between Safe & Secure Certified Level-1 hotels in a bio-secure travel bubble and allowed to visit approved important sites in a bio-secure bubble during the quarantine period.

7.2. Exit PCR testing for travellers undergoing mandatory quarantine.

7.2.1. All travellers of 02 years and above should undergo PCR testing on Day14.

- 7.2.2. Children below 02 years are exempted from exit COVID-19 PCR testing. However, if the exit PCR testing of an accompanying traveller of the child is positive for COVID-19, child will also be subjected to PCR testing subsequently.
- 7.2.3. Travellers should be released from the Safe & Secure Certified Level-1 Hotel **after completion of fourteen days** with a negative COVID-19 test results done on On Arrival (Day-1) and Day-14 after arrival in Sri Lanka.
- 7.2.4 If departing the country between day 5 and 14 from arrival, all Travelers will perform the 2nd PCR (Exit PCR) 24-36 hours prior to departure.
- 7.2.5 Upon negative exit PCR test result, travelers can leave the bio-bubble on completion of day 14 and go into the community. The respective L1 hotel doctor will issue a "Discharge Document" upon verifying the status of PCR test results.

7.3. Quarantine measures for "Fully Vaccinated" travellers.

- 7.3.1. If the recommended doses of COVID-19 vaccination are completed and departs from abroad two weeks after vaccination, they will be considered as "Fully Vaccinated" and following measures to be taken.
- 7.3.2. No further quarantine is required for Fully Vaccinated travellers if the **on arrival (Day-1) PCR test report is negative**.
- 7.3.3. Hotel Doctor of Safe & Secure certified at Level-1 hotel will discharge the traveller after verifying the status of vaccination (through documents) and issuing a "Discharge Document" and e-mail the details to the Epidemiology unit of the Ministry of Health.
- 7.3.4. After leave the bio-bubble, travelers are not allowed to come back into the Tourism bio-bubble (i.e. stay at 'L1 Safe and Secure Certified' hotels not permitted upon leaving the bubble).
- 7.3.5. Children of **02 to 18 years** subjected to an On Arrival (Day-01) PCR Testing and with negative PCR results, they can be discharged with Fully Vaccinated patents.
- Children **below 02 Years** will not be subjected to PCR Testing after arrival to Sri Lanka and they will be discharged with Fully Vaccinated caretakers. However, if the On Arrival (Day-01) PCR Testing of an accompanying traveller of the child is positive for Covid-19, child below 02 years will also be subjected to PCR Testing subsequently.
- 7.3.6. Upon discharge, the traveller should use their own transport to travel and should not use public transport.

Driver and the Passengers of the vehicle should properly wear a face mask throughout & should strictly adhere to COVID-19 preventive measures imposed by the Government of Sri Lanka.

7.4. Travel measures for the visitors who complete the 02 weeks period of recommended doses of vaccination during their stay at Safe & Secure Certified Level-1 Hotel after arriving in Sri Lanka.

7.4.1. They should be discharged **with a negative PCR test result (done after completing the 02 weeks from last vaccination date)** and NO further quarantine is necessary.

7.4.2. Children **below 18 years** should be discharged with fully vaccinated parents after conducting a **PCR Test** of the children **02 to 18 years** and with the negative results. The PCR Test should be done on the date when their parents are completing the 02 weeks from the last vaccination date.

Children **below 02 years** will not be subjected to PCR Testing after arrival to Sri Lanka and they will be discharged with fully vaccinated caretakers. However, if the On Arrival (Day-01) PCR Testing of an accompanying traveller of the child is positive for COVID-19, child below 02 years will also be subjected to PCR Testing subsequently.

7.4.3. After verifying the status of vaccination and if completed 02 weeks after obtaining the recommended doses of vaccination, Hotel Doctor at the Safe & Secure Certified Level-1 Hotel should issue a “Discharge Document” and e-mail the details of the discharging travellers to the Epidemiology Unit of the Ministry of Health.

7.4.4. If discharged from mandatory quarantine with less than 07 days of arriving in Sri Lanka, travellers have to undergo a PCR Test on **Day 07** after arriving in Sri Lanka from a Ministry of Health approved laboratory.

7.5. Procedures to be followed by Fully Vaccinated travellers after going to residence / home / hotel (hotel is allowed only for fully vaccinated foreigners exempt from further quarantine)

7.5.1. All travellers should immediately inform the area Medical Officer of Health (MOH) by telephone or e-mail soon after their arrival to residence / home.

7.5.2. Fully Vaccinated foreigners (including valid residence VISA holders) should immediately inform the area MOH by telephone by telephone or e-mail soon after their arrival to residence / home / hotel. Foreigners could get the assistance of the hotel management / Travel Agent to find the contact details of area MOH. Sri Lanka tourism should inform the details of tourists arriving via Sri Lanka Tourism to area Medical Officer of Health (MOH).

7.5.3. Fully Vaccinated travellers who are having a negative On Arrival (Day-01) PCR Report **shall not be further quarantined** at hotel.

7.5.4. The discharge document issued by the Safe & Secure Certified Level-1 Hotel should be submitted to the Area MOH upon request.

7.5.5. If febrile or COVID-19 like symptoms, should inform immediately to the area MOH.

7.6. If you are staying in Sri Lanka for less than 96 hours, you only need to take one PCR test on arrival and must stay in Level 1 Certified hotels for your entire travel period.

8. Travel Restricted Countries.

Travellers with a travel history (including transit) in the past 14 days from India, Vietnam, South American countries and South African countries (South Africa, Angola, Botswana, Lesotho, Mozambique, Namibia, Swaziland, Zambia, Zimbabwe) will not be permitted to disembark in Sri Lanka until further notice.

9. Travellers with Positive PCR Test Reports

If the **PCR Test report is Positive**, Hotel management at Safe & Secure Certified Level-1 Hotel should immediately inform the area MOH and e-mail the details to Epidemiology unit.

Treatment protocol of the Ministry of Health for COVID-19 patients will follow.

Immediate close contacts of the positive person will be further quarantined after assessing the risk by the area MOH / Regional Epidemiologist / Consultant Community Physician of the RDHS office.

10. Other Measures

10.1 Quarantine period of above mentioned travellers will be extended, if they are identified as immediate close contacts of a COVID-19 Positive person or if they arrive from high-risk countries as instructed by Health Authorities.

10.2 Travellers who are mandatory quarantine at a Safe & Secure Certified Level-1 Hotel or at an approved quarantine residence are allowed to travel to foreign countries during the quarantine period with Negative COVID-19 PCR Test reports.

10.3 All COVID-19 Test results of the travellers should be informed to area MOH.

10.4 All approved laboratories (Private & State Sector) conducting PCR Tests should inform about the Positive PCR Test reports immediately to Epidemiology Unit.

This guideline is effective for **travellers arriving in Sri Lanka from 00:00 on 19th July 2021** and for **“Fully Vaccinated” Travellers who have already arrived in Sri Lanka and undergoing mandatory quarantine, if fulfilling the stipulated criteria** mentioned in this guideline.

This guideline will be revised depending on the COVID-19 situation in the country or the global situation.

The requirements & procedure are subject to change without prior notice with the government regulations or and guidelines.

ENTRY PROCEDURE TO SRI LANKA

1. Tour booking & Covid -19 Safety Guidelines

1.1. No minimum number of days required for a stay, but all tourists must stay at only Level 1 SLTDA registered and 'Safe & Secure' certified establishments for the first 14 Nights of their stay.

1.2. No restrictive quarantine is required, but tourists will be requested to cooperate with minimum movements inside the first hotel of stay until the on arrival PCR test result is released. (On arrival PCR test will be conducted at your first hotel of stay)

1.3. If the first PCR test is negative, all facilities of the hotel will be available to the guests.

1.4. Tourists are not permitted to move outside the hotel for a period of up to 14 days, except for approved tourist sites by the COVID task force in consultation with the Ministry of Health under a bio security bubble. (Provided on arrival PCR test result is negative)

1.5. If all the recommended doses of COVID-19 vaccination are completed and departs from abroad two weeks after vaccination, they will be considered as "Fully Vaccinated" and No further quarantine is required for Fully Vaccinated travellers if the **on arrival (Day-1) PCR test report is negative.**

1.6. Children of **02 to 18 years** subjected to an On Arrival (DAY-01) PCR Testing and with negative PCR results, they can be discharged with Fully Vaccinated patents.

2 Visa procedure

2.1. The "Visa Free" status and the issuance of "On Arrival" visas are suspended until further notice.

2.2. All tourists entering Sri Lanka are required to obtain online tourist visas before arrival and Sri Lanka tourism mobile app is incorporated into the online visa application form; Sri Lanka tourism mobile app is made available on both the Play store and the Appstore. (www.eta.gov.lk)

2.3. The standard online tourist visa fee will be applicable and visas will be issued for 3 months.

2.4. The following are mandatory for processing online tourist visa;

2.4.1. COVID-19 insurance policy purchased through Sri Lanka tourism mobile app at a fee of USD 12 (covering USD 50,000 for a period of 1 month and can extend up to 90 days with an additional payment).

2.4.2. All tourists will have to obtain a travel insurance with health and hospitalization coverage for the entire duration of stay to cover standard health risks other than COVID-19.

2.4.3. A valid return air ticket.

2.4.4. Payment for PCR tests (USD 40 per test) depending on the number of days of stay.

2.4.5. Pre confirmed hotel bookings at one or more Level 1 SLTDA registered and 'Safe & Secure' certified accommodation establishment.

3 Airline requirement

3.1. Any Airline operating flights to Sri Lanka will check tourists for valid visas and negative PCR test report taken 72 hours before departure for allowing them to board the flight.

3.2. Confirmed Tour Itinerary, Hotel Confirmation, and Transportation Details such as Diver & Vehicle Details are mandatory to carry with you for boarding clearance.

4 Country health authority requirements

4.1. A Negative PCR report issued by an accredited laboratory within 72 hours prior to boarding the flight to Sri Lanka.

4.2. All tourists should undergo a PCR test on arrival at the first hotel of stay after arrival in Sri Lanka; if the stay is beyond 14 days & the traveller is not fully vaccinated an exit PCR is mandatory on Day 14.

4.3. A COVID-19 insurance cover purchased through the Sri Lanka tourism mobile app to cover USD 50,000 for a minimum period of 1 month.

5 Flights

5.1. Tourists can arrive into Sri Lanka via scheduled and chartered flights and by private jet.

5.2. All flights to Sri Lanka are required to adhere to the health protocols set out by the Civil Aviation Authority.

5.3. The number of visitors allowed to arrive into Sri Lanka will be determined by the Government Health Authorities together with Civil Aviation Authority.

5.4. You will need to complete a health declaration form before boarding your flight to Sri Lanka

5.5. Your transport should be organized by a certified travel agent and should be completely private and you are not allowed to use public transportation during your stay.

5.6. All hotels will have thorough health & safety protocols in place and guests who have negative PCR results will be allowed to use all the hotel facilities as usual.

5.7. Domestic flights are permitted, subject to strict health & safety protocols.